

Privacy Policy

Effective Date: August 19, 2024

At Kings Refrigeration & Air Conditioning, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and share your information when you visit our website [www.kingsrefrigeration.com] or use our services. Please take a moment to read it.

1. Information We Collect

We may collect your personal information in the following ways:

Personal Details: We collect your name, email address, phone number, and physical address when you request a service, contact us, or sign up for our newsletter.

Payment Information: When you make a purchase or pay for services, we collect your billing address and payment details, such as your credit card number. When making a payment over the phone or in person, please be assured that we do not keep, store, or retain any credit card or banking information. All payment transactions are processed securely through a trusted third-party payment processor, and we never have access to your full payment details. This ensures that your financial information remains safe and confidential.

Technical Data: We collect data like your IP address, browser type, and device information when you visit our website, using cookies and similar tools.

2. How We Use Your Information

We use your information to:

Provide Services: We use your information to schedule appointments, process payments, and respond to your inquiries.

Stay in Touch: We may contact you about your service requests, send updates, or share promotions.

Follow the Law: We use your information to comply with legal requirements and protect our rights and safety.

3. Sharing Your Information

We do not sell your information. However, we may share it in these situations:

Service Providers: We may share your information with trusted companies that help us run our business, like payment processors and IT support. They must keep your information confidential.

Legal Reasons: We may share your information if required by law or to protect our rights and safety.

Business Changes: If we merge with or are acquired by another company, your information may be transferred as part of the deal.

4. Data Security

We work hard to protect your information with various security measures. However, no online method is 100% secure.